

Login.Bakerhughes.com self-service user guide

This document details the following processes:

1. Account activation
2. Self-service password reset


Account activation

1. You will receive an email from Baker Hughes
2. Click the green **Activate** link in the email

NOTE:

If you have not received this activation email, contact

loginsupport@bakerhughes.com

Baker Hughes 

Hi [\[User Name\]](#),

Baker Hughes has implemented a new single sign-on portal to enhance security and reduce risk for our partners and customers when accessing web applications. In order to continue accessing your Baker Hughes applications, you'll need to activate your Login.BakerHughes user account.

Click the following link to activate your Login.BakerHughes account:

[Activate Login.BakerHughes Account](#)

This link will expire soon.

Your username is: [\[user email\]](#)
Your sign-in page is: <https://login.bakerhughes.com/>

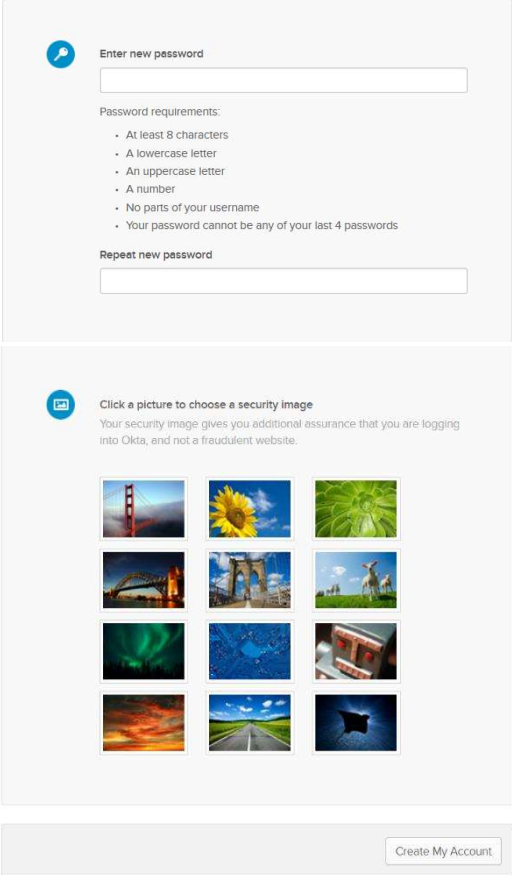
Additional Baker Hughes applications will be phased-in to these new credentials throughout 2021-2022. Stay informed about the cutover timing for other applications you use, and find FAQs and resource materials [here](#).

For questions or support in accessing your account, contact our support team at loginsupport@bakerhughes.com.

This is an automatically generated message. Replies are not monitored or answered.

Welcome to Baker Hughes Connect, Jordan!
Create your Baker Hughes Connect account

3. On the Welcome to Baker Hughes Login screen, provide a new password.
4. Choose a forgot password Question and provide an answer.
5. Choose a security image by selecting one of the images shown on the screen.
6. Select **Create My Account** to complete account activation.



Enter new password

Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username
- Your password cannot be any of your last 4 passwords

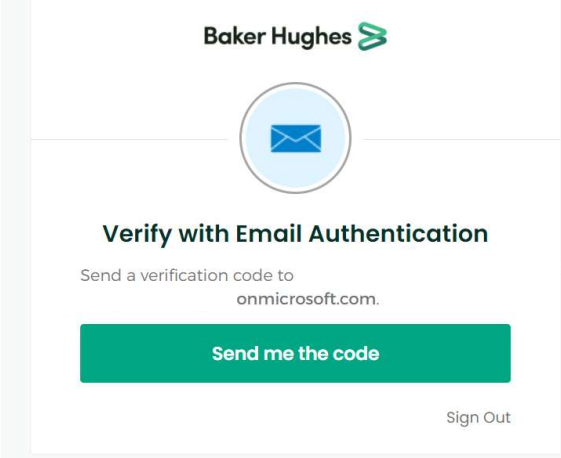
Repeat new password


Click a picture to choose a security image


Your security image gives you additional assurance that you are logging into Okta, and not a fraudulent website.

Create My Account

7. After logging into account, as a new user, user will be prompted for MFA.



Baker Hughes 



Verify with Email Authentication

Send a verification code to
onmicrosoft.com.

[Send me the code](#)

[Sign Out](#)

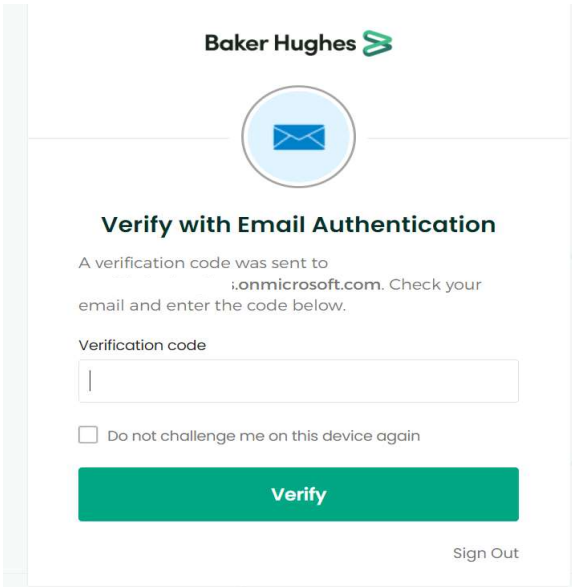
8. An email will be sent to the account holders email address with a one-time code. Enter the code into the "verification code" field.

Baker Hughes Login - Action Required: One-time verification code

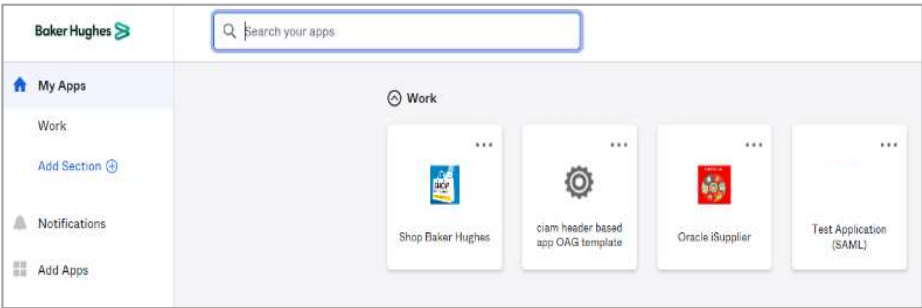
Hi ,

You are receiving this email because a request was made for a one-time code that can be used for authentication.

Please enter the following code for verification:

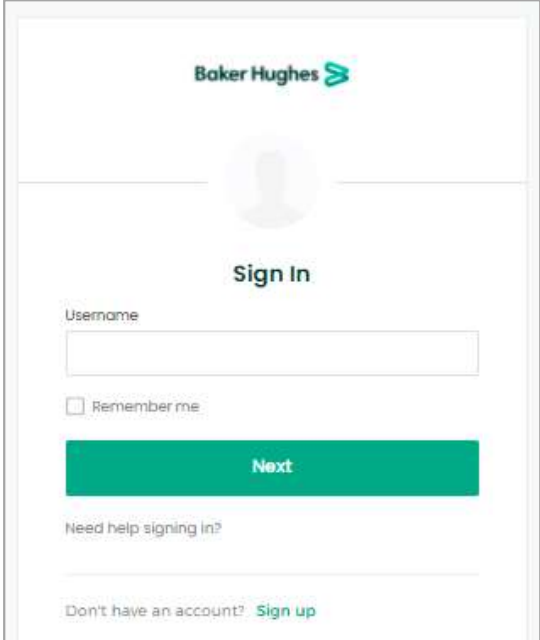


9. After successful account activation, the portal will display the application(s) you can currently access through Login.BakerHughes. More



Self-service password reset

1. Navigate to <https://login.bakerhughes.com>.
2. Click on **Need help signing in?**
Then select **Forgot password.**



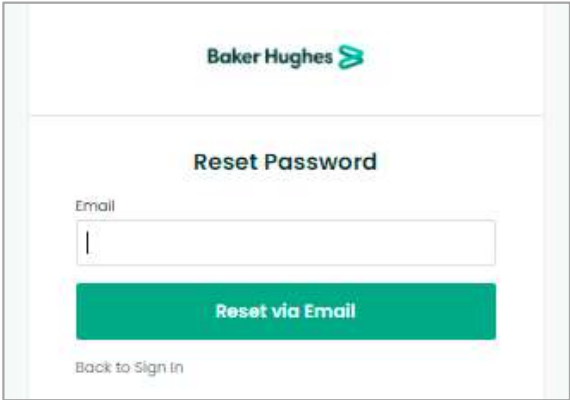
The screenshot shows the Baker Hughes login interface. At the top, the Baker Hughes logo is displayed. Below it is a circular placeholder for a profile picture. The text "Sign In" is centered below the profile picture. Underneath, there is a "Username" label followed by a text input field. Below the input field is a checkbox labeled "Remember me". A large green button with the text "Next" is positioned below the checkbox. At the bottom of the form, there is a link that says "Need help signing in?". At the very bottom, there is a link that says "Don't have an account? Sign up".

3. Enter the email address Associated with your Login.BakerHughes account and Click **Reset via Email.**

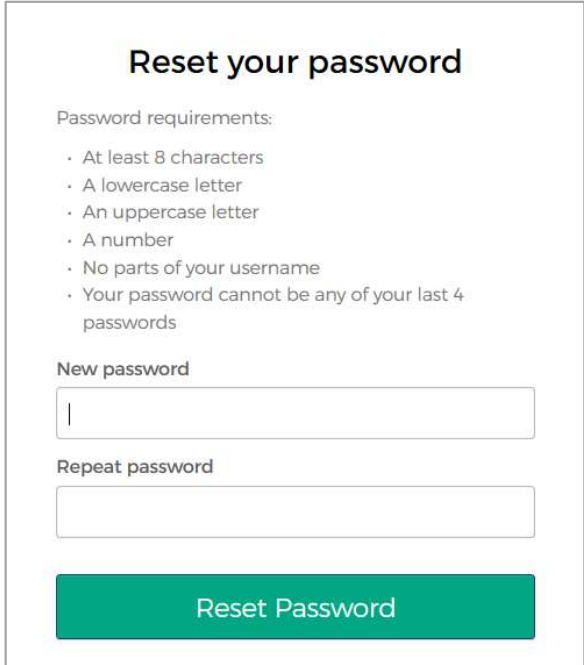
Note: If you have multiple email addresses, make sure you are using the one associated with this account.

4. You will receive an email from Baker Hughes
5. Click on the **Reset Password** link in the email.

6. On the reset password screen, provide the **New password** and **Repeat password**



7. Click on the **Reset Password** button to Complete this step.



8. After successful password reset, the portal will display the application(s) you can access.

